

Ordering Information

How To Contact Us

Order Toll Free (US & Canada)

1-800-688-6946

Local/International Order Line
262-317-1234

Technical Support Questions
262-317-1200

Fax Line
262-317-1201

Shop at our convenient online store anytime

PegasusAutoRacing.com

Check for Internet Specials and New Products!

General Email Address: CustSvc@PegasusAutoRacing.com

Technical Email Address: Tech@PegasusAutoRacing.com

Payment

Credit Cards We gladly accept Visa, Mastercard and Discover cards.

PayPal When ordering on our website, you also have the option of using your PayPal account. In addition to the credit cards listed above, you can also use your American Express card with PayPal.

Personal Checks For prompt clearance of personal checks sent with orders, please include your telephone number and driver's license number. Please do not send cash. A \$35 fee is assessed each time a check is returned unpaid.

Special Orders require prepayment in full. We can't always guarantee a delivery date on special orders or custom-made items.

Prices

The prices in this catalog were current when printed but are subject to change. We absorb minor cost increases from our suppliers and only raise prices if we must purchase new stock at significantly higher prices. Please check our website to verify current pricing. Incorrect prices due to typesetting errors cannot be honored.

Shipping & Delivery

Most orders are shipped within one business day of receipt.

Free economy shipping to the 48 contiguous states is available on most retail orders over \$199. Shipping charges for all other orders are based on the actual weight and dimensions of each shipment. Large, bulky items are expensive to ship via air delivery methods, regardless of weight. Our website estimates shipping costs for online orders. If we significantly overcharge you for shipping, we will refund the difference.

If the delivery date is critical, please call to confirm expedited shipping requests for fax or internet orders, especially if the order is placed late in the day.

Please allow extra time for customs clearance on orders shipped outside the United States. Due to our large volume of export business, we have been able to negotiate very competitive international shipping rates. Our website provides estimated shipping costs for most international online orders.

Hazardous items such as fire extinguishers and aerosol cans can only be shipped to addresses in the United States and Canada. UPS hazardous shipping fees may apply.

Damaged Goods

Our outstanding claims experience with UPS and FedEx attests to the care that is taken in packaging to prevent shipping damage. Any claim for damage must be made to Pegasus immediately upon receipt. Be sure to save the box and all packing materials. We cannot credit you for the damaged merchandise until UPS or FedEx acknowledges the claim.

Important Notice!

Auto racing is a dangerous sport and products are subject to failure when exposed to the high stresses involved. **All equipment, including safety equipment, is sold without warranty, expressed or implied.** No warranty or representation is made to the product's ability to protect the user from any injury or death. The user assumes the risk. Pegasus is NOT responsible for damage, consequential or otherwise, for equipment failure or mal-performance after installation.

Hours of Operation (Central Time Zone)

Telephone Hours

Monday - Thursday: 8am - 6pm

Friday: 8am - 5pm

Technical Support Line

Monday - Friday: 9am - 5pm

Showroom Hours

Monday - Friday: 9am - 5pm

Saturday: 9am - 1pm

Of course you can submit orders via the Internet or Fax anytime!

How To Find Us



We're located in the New Berlin Industrial Park, just west of Milwaukee (midway between Road America and Blackhawk Farms Raceway). You're welcome to stop by to try on items such as suits, gloves, helmets or shoes. For best service when picking up an order, call ahead and we'll have it ready for you!

Directions From I-94: Exit Moorland Road-South. Drive 1.3 miles south to Lincoln Ave. Turn right on Lincoln Ave., then 1.3 miles west to 179th St. Turn left on 179th Street, drive 1 block south to 2475 S. 179th.

Directions From I-43: Exit at Moorland Road. Drive north 3.7 miles to Lincoln Ave. Turn left on Lincoln Ave., then 1.3 miles west to 179th St. Turn left on 179th Street, drive 1 block south to 2475 S. 179th.

Easy Returns

There is **No Need to Call First**. We will promptly and cheerfully make satisfactory adjustments should an unused item be defective or not as ordered. Please make a copy of the original paperwork that came with your order. Clip out the **Customer Return Label** from the lower right hand corner of the form and place it on the outside of the box. Enclose the remainder of the form with your returned items, and please indicate the reason for the return (defective, wrong size, etc.) and the action you would like taken (exchange, refund, etc.). Returns should be in original, undamaged cartons and in the same condition as received. No returns accepted after 30 days. No returns accepted on books, videos, software or special orders. Returns not due to our error may be subject to a restocking charge. Refunds are made via the original form of payment only. If due to our error, we will refund your return Ground shipping charges.

We respect your right to privacy!

Your personal information is safe with Pegasus. We don't sell or rent our customer files. If you use our website to place orders, track shipments or review your prior orders, you can also rest assured that your personal information is kept private. We use the most advanced technology from VeriSign and daily website scans by ScanAlert to keep your personal data secure.

We try to identify and eliminate duplicate address records before mailing our catalog. However, if you receive duplicate catalogs, please send or fax all mailing labels and indicate which address is correct so that we can update our records.